



Disaster Assistance Loans Guidelines Non-profit Organisations

1. About the program

The objective of this assistance measure, provided under the *Disaster Recovery Funding Arrangements*, is to support communities to recover after an *eligible disaster*.

The Disaster Assistance Loans Scheme provides concessional loans to *non-profit organisations* whose assets have been significantly damaged as a direct result of an *eligible disaster*.

Loans are provided for re-establishing the normal operations of the *non-profit organisation*.

2. Available funding

2.1 The maximum loan amount is \$100,000; and

- a) the amount available is based on an assessment of an applicant's financial position, including any amount recovered under an insurance policy; and
- b) cannot be more than the amount of the net loss caused by an *eligible disaster*.

3. How funding may be used

3.1 Loan funds are provided to re-establish normal operations, this includes:

- a) repairing or replacing damaged plant and equipment;
- b) repairing or restoring essential premises, including – grounds, amenities and infrastructure;
- c) supplying stock for up to one month to replace lost stock and maintain liquidity of the organisation.

3.2 Loan funds are not provided to compensate for loss of income suffered as a result of the disaster.

4. Eligibility criteria

4.1 To be eligible for a loan:

- a) the applicant must be a *non-profit organisation*;
- b) the applicant has suffered direct damage to essential premises, plant, equipment or stock as a result of an *eligible disaster*;
- c) the *non-profit organisation* was carried on in the *defined disaster area* immediately before the *eligible disaster*.

4.2 To be eligible applicants must also:

- a) provide security satisfactory to QRIDA;
- b) demonstrate an ability to repay the loan;
- c) have taken reasonable precautions to avoid or minimise loss or damage from the disaster, for example - adequate insurance;
- d) be responsible for the cost of repairing or replacing the damaged assets;
- e) be unable to repair or replace the damaged assets or return to operations from their own resources or without assistance under the scheme;
- f) have used all liquid assets and all normal credit sources up to normal credit limits (this will be assessed in relation to the expected cost of recovery and projected cash flow shortfalls);
- g) have not taken excessive risks in carrying on the *non-profit organisation*.



5. Interest rates and loan terms

- 5.1 The term of the loan is decided by QRIDA up to a maximum of ten years.
- 5.2 An interest only period of up to two years may be granted.
- 5.3 The initial annual interest rates for these concessional loans are:

Rate	Eligible disaster
2.14%	Tropical Cyclone Alfred and Associated Severe Weather Commencing 1 March 2025
2.14%	North and Far North Tropical Low, commencing 29 January 2025
2.14%	Southern Summer Rainfall and Flooding, 9 December 2024 – 14 January 2025
1.79%	South Queensland Severe Storms and Rainfall, 24 December 2023 – 3 January 2024
1.79%	Tropical Cyclone Jasper, associated rainfall and flooding, 13 – 28 December 2023

6. How to apply

- 6.1 To be considered for a loan please submit a completed application form, accompanied by the documentation stated on the application form.
- 6.2 Application forms and related information can be accessed at www.qrida.qld.gov.au.
- 6.3 Complete applications are assessed in order of receipt and QRIDA may request further information to help assess an application.

7. Terms and conditions

- 7.1 Loans given are subject to an annual review and the necessary financial information must be provided when requested each year by QRIDA.
- 7.2 If QRIDA considers an applicant's financial position has improved it may increase the interest rate up to a commercial rate.
- 7.3 Loan recipients must provide *evidence of expenditure* in relation to amounts drawn against the loan when requested by QRIDA.
- 7.4 Penalties apply, including call-up of the loan provided apply where false or misleading information is provided.

8. Conflicts of interest

- 8.1 A conflict of interest may arise due to a business dealing with QRIDA, if the applicant's private interests' conflict with their obligations under the agreement. Conflicts of interest could affect the awarding or performance of the applicant's agreement. A conflict of interest can be:

- a) real (or actual);
- b) apparent (or perceived); or
- c) potential.

QRIDA will ask the applicant to declare, as part of the application, any business dealings that may be considered an actual, perceived or potential conflict of interest or that, to the best of the applicant's knowledge, there is no conflict of interest. If the applicant later identifies that there is an actual, apparent, or potential conflict of interest or that one might arise in relation to the agreement, the applicant must inform QRIDA in writing immediately.

9. Fraud

- 9.1 QRIDA takes fraud and corruption seriously. Suspected fraud will be referred to Queensland Police Service (QPS) and/or the Crime and Corruption Commission (CCC).
- 9.2 Fraud and corruption is a criminal offence under Sections 408C, 408D and 87 of the Criminal Code 1899 (Qld). For corporations, directors and company officials, Sections 596 and 184 of the Australian Corporations Act 2001 (Clth) will also apply.
- 9.3 Providing false and misleading information or documents in the QRIDA application process is an offence. Penalties may apply under Sections 41 and 42 of the Rural and Regional Adjustment Act 1994.

- 9.4 By signing the application form, you acknowledge that the information you provide is true and accurate, and agree to be bound by the scheme's guidelines and provisions.
- 9.5 QRIDA reserves the right to pursue and recover funding provided under fraudulent and dishonest circumstance.

10. Privacy

10.1 QRIDA's Privacy Policy, available at: www.qrida.qld.gov.au/privacy, sets out general information on how QRIDA collects, uses, and discloses individuals' personal information.

10.2 The application form for this Scheme contains specific information on how personal information will be collected, used and disclosed.

11. Defined disaster areas

<i>Eligible disaster</i>	<i>Defined disaster areas</i>	<i>Application closing date</i>
Tropical Cyclone Alfred and Associated Severe Weather Commencing 1 March 2025	<ul style="list-style-type: none"> • Brisbane City Council • Bundaberg Regional Council • Fraser Coast Regional Council • Gold Coast City Council • Gympie Regional Council • Ipswich City Council • Lockyer Valley Regional Council • Logan City Council • Moreton Bay City Council • Noosa Shire Council • Redland City Council • Scenic Rim Regional Council • Somerset Regional Council • Southern Downs Regional Council • Sunshine Coast Regional Council • Toowoomba Regional Council 	31 December 2026
North and Far North Tropical Low, commencing 29 January 2025	<ul style="list-style-type: none"> • Burdekin Shire Council • Cairns Regional Council • Cassowary Coast Regional Council • Hinchinbrook Shire Council • Palm Island Aboriginal Shire Council • Townsville City Council • Yarrabah Aboriginal Shire Council 	31 December 2026
Southern Summer Rainfall and Flooding, 9 December 2024 – 14 January 2025	<ul style="list-style-type: none"> • South Burnett Regional Council 	31 December 2026
South Queensland Severe Storms and Rainfall, 24 December 2023 – 3 January 2024	<ul style="list-style-type: none"> • City of Gold Coast Council • Logan City Council • Scenic Rim Regional Council 	31 December 2025
Tropical Cyclone Jasper, associated rainfall and flooding, 13 – 28 December 2023	<ul style="list-style-type: none"> • Cairns Regional Council • Cassowary Coast Regional Council • Cook Shire Council • Douglas Shire Council • Mareeba Shire Council • Tablelands Regional Council • Wujal Wujal Aboriginal Shire Council • Yarrabah Aboriginal Shire Council 	31 December 2025

12. More information

For more information on the Disaster Assistance Loans Scheme contact QRIDA on **Freecall 1800 623 946** or email contact_us@qrida.qld.gov.au.

QRIDA also has [Regional Area Managers \(RAMs\)](#) who are available to assist:

Location	Phone	Mobile	Location	Phone	Mobile
Brisbane	07 3032 0118	0427 763 787	Kingaroy	07 4182 1816	0417 778 317
Bundaberg	07 4154 2874	0417 775 547	Mackay	07 4967 0728	0427 770 147
Cloncurry	1800 623 946	0427 007 240	Rockhampton	07 4936 1872	0417 775 245

Emerald (with an office in Longreach)	07 4987 5807	0417 775 345	Roma	07 4622 8527	0427 029 141
			Toowoomba	07 4634 8987	0427 690 448
Innisfail	07 4064 2824	0429 497 757	Townsville	1800 623 946	0408 180 644

13. Definitions

Defined disaster area for an *eligible disaster* means the area that the appropriate Minister has defined for the purpose of activating the *Disaster Recovery Funding Arrangements*. These are published on QRIDA's website (also see section 11 above).

Disaster Recovery Funding Arrangements means the funding arrangements as agreed between the Commonwealth and the State for providing financial assistance to communities affected by an *eligible disaster* (available on the Australian Government Disaster Assist website).

Eligible disaster means a bushfire, cyclone, flood, earthquake, storm surge, landslide, meteorite strike, tornado, storm – including hail, rain and/or wind event or terrorist attack.

Evidence of expenditure means a tax invoice showing full details of goods or services (identifiable as relating to damage from the eligible disaster) and the corresponding official receipt. The relevant cheque butt or bank transfer documentation is required if unable to provide an official receipt.

Non-profit organisation means a charity or other not-for-profit entity that is –

- a) incorporated under a law of the Commonwealth or a State; and
- b) either:
 - i. registered under the *Australian Charities and Not-for-profits Commission Act 2012 (Cwlth)* or the *Collections Act 1966*; or
 - ii. registered or otherwise authorised to raise funds under a law of another state.